

# WEB BROWSER RECOMMENDATIONS

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The web browsers listed below are recommended for delivering optimal Key Survey and Form.com performance. The use of any web browser that not listed in this table may result in functional defects and performance errors in the system.

Form.com and Key Survey support, and will continue to support, the newest versions of all browsers listed below.

We encourage our users to upgrade their browsers and continue to maintain regular updates to ensure the optimal performance of Key Survey and Form.com. Nearly all of the end-user (respondent) functionality will be available in mobile optimized web environments, such as iPhone and other mobile embedded browsers.

Please contact our support team if your browser is not listed below or if you have any additional questions about browser compatibility.

All Form.com and Key Survey users must have Cookies and JavaScript enabled. All modern browsers have cookies and JavaScript enabled by default.

Below you will find the instructions to enable cookies and JavaScript for variable browsers and mobile platforms.

	Application user:	End User
<b>Internet Explorer</b>		
Windows	v 8.0 or higher	v 8.0 or higher
Windows Phone		v 8.0 or higher
Windows RT		v 8.0 or higher
<b>Mozilla Firefox</b>		
Windows	latest available version	v 16 or higher
Mac OS	latest available version	v 16 or higher
Linux	latest available version	v 16 or higher
<b>Safari</b>		
Windows	v 5.0 or higher	v 4.1 or higher
Mac OS	v 5.0 or higher	v 4.1 or higher
iOS		v 4.1 or higher
<b>Google Chrome</b>		
Windows	latest available version	v 25 or higher
Mac OS	latest available version	
Linux	latest available version	
iOS		v 25 or higher
Android		v 25 or higher
<b>Opera</b>		
Windows		x 10 or higher
Mac OS		x 10 or higher
Linux		x 10 or higher
<b>Android Browser</b>		
Android		Included with Android v 2.3 or higher
<b>Blackberry</b>		
Blackberry OS		v 7.0 or higher

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## Enabling JavaScript in MacOS

1. Click the Firefox menu
2. Select Preferences
3. Click the Content tab
4. Select the Enable JavaScript checkbox
5. Click the Privacy tab
6. In the "Firefox will:" section, select Remember history from the drop-down menu (or "Use custom settings for history" and select the "Accept cookies from sites" checkbox)
7. Close the window

## Safari 5.0 & below

1. Click the Safari menu
2. Select Preferences
3. Click the Security tab
4. Select the Enable JavaScript checkbox
5. Under "Accept cookies" select the Only from sites I visit radio button
6. Close the window

## Safari 5.1

1. Click the Safari menu
2. Select Preferences
3. Click the Security tab
4. Select the Enable JavaScript checkbox
5. Click the Privacy tab
6. Under "Block cookies" select the From third parties and advertisers radio button
7. Close the window

## Windows

1. Click the Gear Icon in the top right corner
2. Select Preferences
3. Click the Security tab
4. Click Enable JavaScript
5. Click the Privacy tab
6. Under "Block cookies" select the From third parties and advertisers radio button
7. Close the window

## Enabling JavaScript in iOS Safari

1. To enable JavaScript in iOS Safari
2. Go to the Home screen by pressing the Home button or by unlocking your device
3. Select the Settings icon
4. Select Safari from the Settings menu
5. Set JavaScript to On
6. Before the JavaScript settings change will take effect, Safari must be restarted. To restart Safari: Press Home twice to bring up open apps, find Safari and press and hold the icon, then select the red symbol near the top left of the icon
7. Select the Safari icon to return to Safari
8. Turning on cookies in iOS Safari

## Enabling cookies in iOS Safari

1. Go to the Home screen by pressing the Home button or by unlocking your device
2. Select the Settings icon
3. Select Safari from the Settings menu
4. Select Accept Cookies from the Safari menu
5. Select From visited from the Accept Cookies menu
6. Press the Home button to return the home screen
7. Select the Safari icon to return to Safari
8. Before the cookie settings change will take effect, Safari must restart. To restart Safari: Press Home twice to bring up open apps, find Safari and press and hold the icon, then select the red symbol near the top left of the icon
9. Select the Safari icon to return to Safari

## Enabling JavaScript in Windows

1. Click the Tools menu
2. Select Options
3. Click the Contents tab
4. Select the Enable JavaScript checkbox
5. Click the Privacy tab
6. In the "Firefox will:" section, select Remember History from the drop-down menu (or "Use custom settings for history" and select the "Accept cookies from sites" checkbox)
7. Click OK to confirm

## Google Chrome (latest version)

### Windows & Mac

1. Click the menu icon to the right of the browser toolbar
2. Select Settings
3. Click the Show advanced settings... link
4. Click Content Settings in the "Privacy section"
5. Select Allow local data to be set in the "Cookies" section
6. Select Allow all sites to run JavaScript in the "JavaScript" section

## Mozilla Firefox 3.5 - 3.6

### Linux

1. Click the Edit menu
2. Select Preferences
3. Click the Content tab
4. Select the Enable JavaScript checkbox
5. Click the Privacy tab
6. Select the Accept cookies from sites checkbox
7. Close the window

## Mozilla Firefox (latest version)

### Windows

1. At the top right corner, click on the Firefox button
2. Select Options
3. Click on the Privacy panel
4. Under History, set Firefox will: to Use custom settings for history
5. Check the box next to Accept cookies from sites to enable Cookies
6. Click OK to confirm

### Mac

1. At the top right corner, click on Firefox
2. Select Preferences
3. Click on the Privacy panel
4. Under History, set Firefox will: to Use custom settings for history
5. Check the box next to Accept cookies from sites to enable Cookies
6. Close the window

## Internet Explorer 8

1. Click the Tools menu
2. Select Internet Options
3. Click the Security tab
4. Click the Custom Level button
5. Scroll down until you see the "Scripting" section, and select the Enable radio button for "Active Scripting"
6. Click the OK button
7. Click Yes to confirm
8. Click the Privacy tab
9. Click the Default button
10. Move the slider to Medium
11. Click OK to confirm



## Internet Explorer (latest version)

1. Click the Gear icon in the top right corner
2. Select Internet Options, then click on the Privacy tab
3. Under Settings, you'll find a slider to adjust cookie settings
4. Move the slider down to allow more cookies

## Enabling JavaScript in Internet Explorer 9 and higher

1. Click the Gear Icon in the top right corner
2. Select Preferences
3. Click the Security tab
4. Click Enable JavaScript
5. Under "Accept Cookies" select the "Only from sites I visit" radio button
6. Close the window

## Enabling JavaScript in Internet Explorer (latest version)

1. On the Tools menu, click Internet Options, and then click the Security tab.
2. Click the Internet zone

## Enabling JavaScript and Cookies on an Android Phone

1. Launch the Android browser
2. Press or tap the "Menu" button
3. Select "Settings." Select "Advanced," then "Enable JavaScript"
4. Select "Settings." Select "Privacy and Security," then "Accept Cookies"