

## **2016 Archive: Key Survey News & Updates**

### **08/12/2016 - Limited Service Update**

Please note that our Limited Client Services period has now been extended until Tuesday, 31st January 2017.

You can find full details about these disruptions on the [Client Service Disruption Dates](#) page.

If you have any questions about this notice, please feel free to contact [survey-support@qut.edu.au](mailto:survey-support@qut.edu.au).

### **22/11/2016 - Key Survey Updates**

#### ***Key Survey Walk-Ins (Nov - Dec 2016):***

New Key Survey Walk-In sessions have been posted on our website. Please feel free to visit our [workshops page](#) frequently as it will be updated as time passes.

The next Walk-In session will take place on Thursday (24th November 2:00 - 3:30pm) at KG-F703.

#### ***Abridged Development Session:***

For new Key Survey users, we will be running a 2 part Abridged Development Session on December 14th to help teach you about topics covered in the official workshop. Registrations will follow the format of the walk-ins and it is recommended that you bring a mobile device (e.g. laptop or tablet) with internet connectivity.

You can find details about this session on our [Workshops page](#).

#### ***End-Of-Year Holiday and Limited Service Period:***

Key Survey Services will be Limited to "Survey Activations" only between **Tuesday 3rd January 2017** and **Wednesday 18th January 2017**. The system will continue to run and no existing surveys or data will be affected.

There will be no Key Survey client services available on the QUT and End-Of-Year Public holidays (**26th December, 2016 - 2nd January, 2017**).

If you have any queries regarding surveys that you will run during this period please attend a walk-in session or send an email to [survey-support@qut.edu.au](mailto:survey-support@qut.edu.au) by close of business Wednesday 21st December.

You can find more information about [Service Disruptions](#) by following this link.

### ***Key Survey Upgrade:***

We are currently testing a new version of Key Survey and hope to roll it out by January 2017. We will provide more information as time passes.

## **05/10/2016 - Key Survey Development 1 Workshop Postponed**

Due to unforeseen circumstances the next Key Survey Development 1 workshop has been moved to the following date:

- **DATE:** Monday 17th October
- **TIME:** 9:30am - 12:00pm
- **VENUE:** KG-R306

[Registrations for this class](#) have also been extended till 5:30pm, Friday 14th October.

If you have any questions regarding this information please feel free to contact [Survey Support](#).

## **23/08/2016 - KS CAB Day Cancelled**

Due to a lack in attendee numbers, tomorrow's workshop at Caboolture Campus has been cancelled.

If you would like to nominate a new time for a Caboolture session, please send your expressions of interest to [survey-support@qut.edu.au](mailto:survey-support@qut.edu.au)

For more information about upcoming workshops please refer to the [Workshops page](#) online.

## 21/07/2016 - Workshop Updates

### **Official Workshops - Semester 2**

Key Survey workshops for Semester 2 have now been posted on our [Workshops page](#) for you to view.

Please note that registration for these classes will not open until *Monday 25th July at 9:00am*.

### **Walk-In Sessions:**

Two more Walk-In sessions will be taking place next week for anyone with specific Key Survey issues or queries. No registration is required so please feel free to drop in on Wednesday (27/06 - GP-V713) or Thursday (28/06 - KG-F703). Details for these classes are also available on the [Workshops page](#).

### **Limited Service Reminder**

Our service will be limited to "**Survey Activations Only**" between the 8th and 17th August. If you have any specific questions regarding your surveys during this period, please ask them early by coming to any of the workshops prior to Friday 5th August.

If you have any questions please feel free to contact [Survey Support](#).

## 26/05/2016 - New Key Survey Walk-In Sessions

New Key Survey walk-in sessions have now been set for June. Please feel free to come in for any session that suits you. **No online registration is required.**

You can find more information about each session on our [Workshops page](#) online.

If you have any further questions, please feel free to contact [survey-support@qut.edu.au](mailto:survey-support@qut.edu.au).

## 03/02/2016 - Key Survey Updates

### **Key Survey Upgrade to v8.7**

The Key Survey upgrade will take place on Wednesday, 10th February at 10:00pm. Details provided below and on the "[Client Service Disruption Dates](#)" page:

- **Disruption Type:** System Upgrade

- **Date:** Wednesday, 10th February
- **Start Time:** 10pm (Brisbane AEST)
- **System Downtime:** 2 Hours (approx)

Please note that the system will go down for approximately two hours. You will not be able to access your accounts, surveys, reports or results during this time.

You can learn more about what's new in Key Survey v8.7 by checking the [vendor changelog](#) (\*\*  
*Goes to an external page \*\**).

### ***Workshops for Semester 1:***

Registration for workshops will not be available until Monday 29th February at 9am.

Links for all classes will be generated by next week so please check the [Workshops page](#) to see all available classes (Classes are grouped by tabs).

If you have any questions about this update please feel free to send an email to [survey-support@qut.edu.au](mailto:survey-support@qut.edu.au).